

Atelier documents, archives, discours 2018-2019

Université de Lausanne 20.11.2018 1 pm – 5 pm

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## **WZB**

# Our plan for today

- Promises and pitfalls of automated text analysis (or: automated content analysis, text mining, corpus analytics, ...)
  - ➤ Your expectations?
  - > Teaching goal: Enable informed decisions on whether and which automated content analysis methods are suitable for your research
- Discuss the intuition and pragmatic challenges of the most common political science text analysis methods,
  - o Corpus construction and discovery
  - $\circ \ \ Dictionary-based \ analyses$
  - o Text scaling procedures
  - $\circ~$  Briefly: topic models, natural language processing, machine learning
- Running example and tutorials implemented in R
   Climate change in United Nations General Assembly speeches
- Please bear your research questions in mind, apply the discussed ideas to them, and interrupt me whenever something is unclear!

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# Part 1 Qualitative, quantitative, and automated



120 most frequent words in Krippendorf 2004: chps. 1-2

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# WZB

# Content analysis is ...

- the analysis of (text) documents
- > Politics usually happens through written or spoken text
- > Which documents matter for your research question?
- > Do you cover all of them or only a sample?
- the analysis of *messages*
- ➤ Sender → Text → Recipient
- ➤ What is your object of inference?
- always context-dependent!
- ➤ All texts are produced for a purpose
- ➤ How does this purpose relate to your inferences?
- > Which assumptions do you apply when interpreting the texts?

# Content analysis in between ...

- -Positivist & interpretative approaches to scientific inquiry
- Qualitative & quantitative approaches to social science measurement

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# WZB

# Content analysis as a methodology

- Content analysts vs. newspaper readers
- Reliability, replicability, validity
- > Specify assumptions and benchmarks you apply to texts
- ➤ Detail interpretation / coding / categorization schemes
- ➤ If possible: Validate with external data / information
- Unobstrusive / non-reactive measurement

# Content analysis: A working definition

"Content analysis is a research <u>technique</u> for making <u>replicable</u> and <u>valid inferences</u> from <u>text</u> (or other meaningful matter) to the <u>contexts</u> of their use."

Source: Krippendorf 2004: p. 18

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## **WZB**

# Why automate?

- Political texts increasingly available in *digitized formats*
- The challenge: Volume!
  - o Risk of sampling bias
  - o Human coding is time- and resource intensive
- **The promise:** Automated analyses retrieve theoretically relevant concepts from complete text corpora at *comparatively* low cost
- Automated text analyses...
  - ... rely on quantitative representations of source texts
  - ... often apply statistical models based on assumptions about text generation
  - ... are extremely reliable, but have to be validated
  - ... cannot replace careful and close reading of source texts!

# Four principles of automated text analysis (Grimmer and Stewart 2013)

- 1. All quantitative models of language are wrong but some are useful (sometimes)
- 2. Automated text analyses augment and amplify human interpretation but do not replace it
- 3. There is no globally best method for automated text analysis
- 4. Validate, validate!
- ⇒ Applicability of an automated content analysis can only be judged against your particular research question and theory!

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## **WZB**

# Part 2 Corpus construction and discovery

and to act as a kind of research and development arm run g Ltd. Keiler Snow is a research the public sector driven research world and the venture capital p and is the world's largest research charity. This after the 1998 £6/ o transform the scientific research environment within UK univers tion into a zone for social research . This latter point seems to b natic ring. In recent years, research has establishedthat structur. lisagree with. Do your own research . Filed under: Media. Poster time in my life. After doing research, it seems my options are t y US employer [a non-profit research institute] because we're st: rested in supplementing this research by looking at how literature ig. Not for travel, for a kind of research. What City of Quartz doe o high in minerals? Extended research (both internet and olde-fa it. I've been asked to do some research for a friend who needs to eachers to use when teaching research to middle schoolers. Mo ernet is the ultimate source for research, and wonder why anyo since I did the whole research thing and now I'm com

# **Acquiring documents**

# Which kinds of texts are suitable for automated content analysis?

- o Unit of analysis is usually on document level (other units possible)
- o Focussed documents preferable (depending on your theoretical concepts)
- o Sufficient *number of words* required (depending on the applied method)

# Typical text sources

- o Existing corpora: Other social science projects or linguistic resources
- Online databases: e.g. LexisNexis, Factiva, Gale Cengage (newspapers and press agencies); governments, parliaments, international orgs; etc...
- o Web scraping: Press releases, news sites, blogs, Twitter, etc. (see Munzert et al., 2015, Wiley)
- o Scan / OCR of printed matter

# • Store documents with consistent formats and document names

- Plain txt files work best (converters freely available)
- o UTF-8 encoding standard for Latin alphabet

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## **WZB**

# Pre-processing: Turning text into data (Typical, but not universally applicable steps!)

#### Remove...

- ... document "boilerplate" (info not part of the analysed message)
- ... punctuation, capitalization, numbers
- ... very common and very uncommon terms ("stop words", <1% of docs)

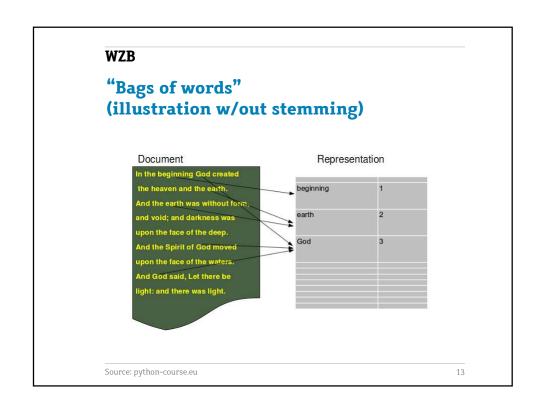
# Lemmatization / Stemming

- o Words referring to the same concept mapped to a single root
- o {economy, economic , economically}  $\rightarrow$  economi

#### Turn documents into "bags of words"

- o Discards the order in which words occur!
- o Unigrams, bigrams ... n-grams

# $\Rightarrow$ Document frequency matrix



#### **WZB Document frequency matrix (illustration)** Human machine inberface for Lab ABC computer applications A survey of user opinion of computer system response time The EPS user inberface amagencial system System and human system segments; using of EPS Relation of user-processor response time to error measurement The generation of random, binary, unordered frees The intersection graph of paths in trees Graph mitnors IV. Widths of trees and well-quasi-ordering Graph minors: A survey Terms Documenta c2 c3 cl c4 сħ ml m2m3m4 Û 0 Û Û 0 computer 0 0 EPS 0 0 ø Û 0 1 1 0 Û human Û 0 1 Û Û Û Û Û Û interface Û 1 0 Û Û ø Û Û 0 Û Û гевропае 1 1 ø 2 Û Û Û ø 0 system 1 1 Û time Û 1 Û 0 1 Û Û Û Û Û Û Û user 1 1 1 Û 0 Û 0 Û Û graph 1 Û Û 0 Û ø minore 0 1 Û ø survey Û 1 Û 0 0 Û trees Û Source: http://web.eecs.utk.edu/~mberry/order/node4.html 14

# The potential of discovery

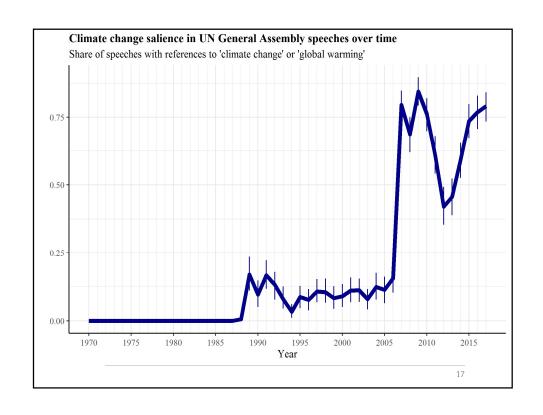
- Even if you do not want to apply statistical analyses to your corpus, a look at the aggregated term frequencies may:
  - o ... show unknown temporal patterns
  - ... provide contextual information for specific concepts (co-locations, keyword-in-context, synonyms, ...)
  - ... guide selection of individual texts for further human interpretation and coding
  - o ... give you an aggregated perspective on the discourse helping to contextualize individual documents therein

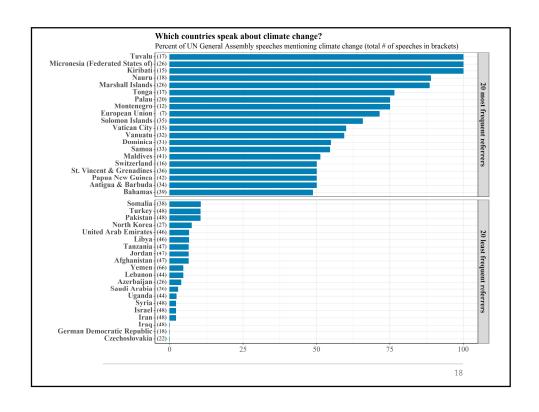
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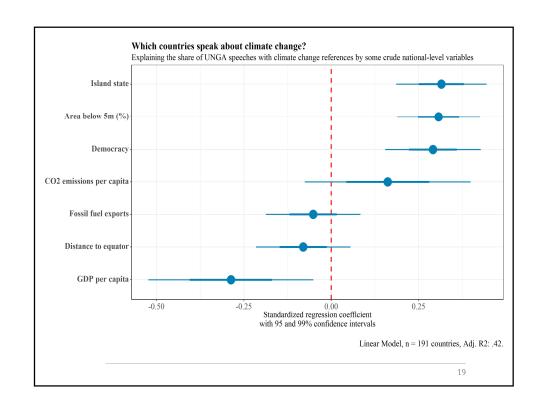
# WZB

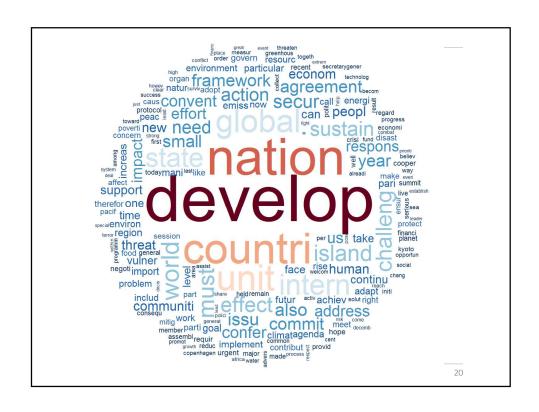
# Introducing our running example

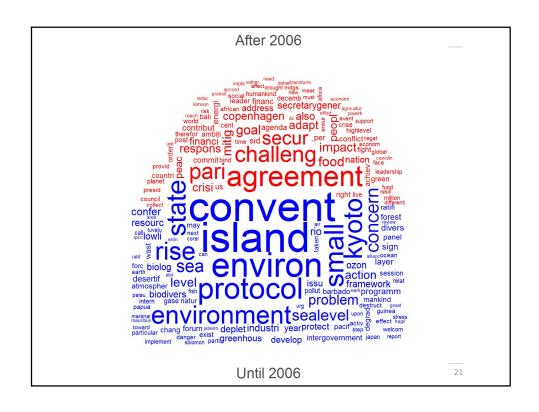
- Speeches in the United Nations General Assembly
   Based on the UNGD corpus assembled by Baturo, Dasandi, Mikhaylov (2017, R&P)
- What is the context of these documents we need to have in mind along the sender-message-recipient framework?
  - o Who speaks when? With what purpose?
  - o The examples will (try to) make inferences about the 'senders', assuming that speeches reflect state positions along the words used
- Climate change as the political issue of interest
  - Identified by speeches referring literally to 'climate(-| )change' or 'global(-| )warming'
  - 100-term window around these references to see how and what national delegates say about or associate with climate change
  - For a 'real' analysis, more fine-tuning will most likely be needed, bear with me...

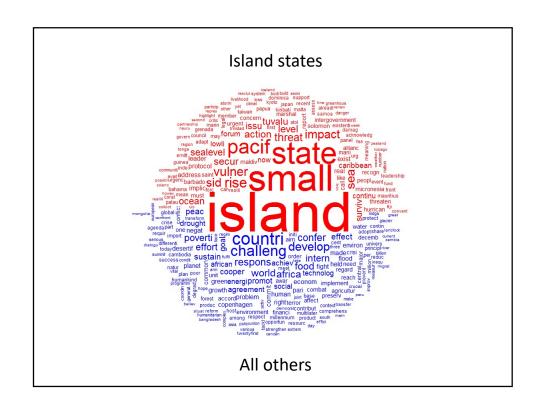












# Part 3 Dictionary-based text analysis

# **WZB**

# Basic idea of dictionary-based text analyses

- Presence of or rate at which a <u>set of predefined key words</u> occurs in a document is used to classify or scale the document into/along theoretically relevant categories
- + Intuitive and easy to apply
- + Replicable and expandable to various theoretical concepts

# Example I: Debating the EU in national parliaments (Rauh & De Wilde 2018, EJPR)

 Question: Do national parliamentary debates enhance the public accountability of EU decision-making?

(If so, they should mirror EU authority, decision–making, public demand, and feature a balance of government and opposition...but party strategies...)

# • Text analysis approach

- Build a full-text corpus of parliamentary debates in various EU member states (get it here: <u>www.bit.ly/ParlSpeech</u>)
- Find typical ways of referencing the EU polity, politics, and policies on n-gram level (= reading lots of speeches!)
- o Generalize these examples by regular expressions and build a respective *dictionary*
- o Count, normalize and aggregate EU references to party-month level
- o Relate this to relevant external data

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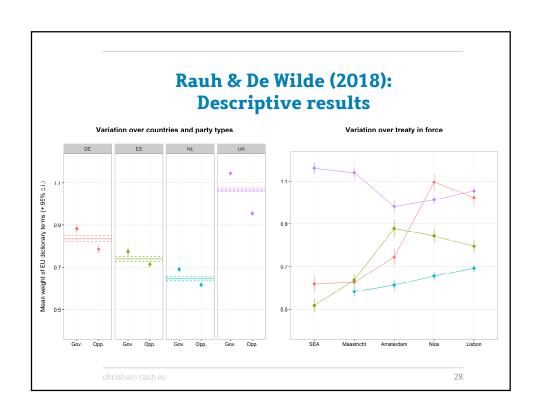
# WZB

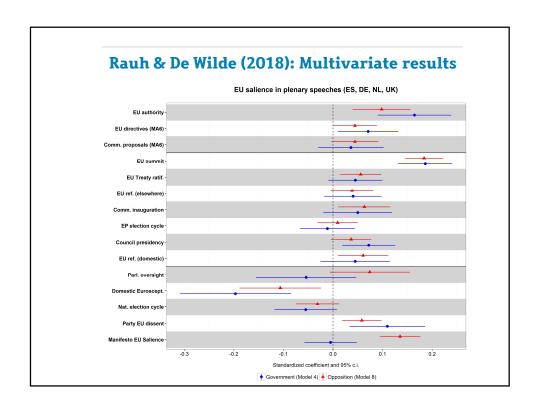
# Rauh & De Wilde (2018): Text data

	Period available	N speeches	Ø speeches per month	Ø terms per speech	Unique terms
DE: Bundestag	1991-03 / 2013-09	149,553	607.94	550.82	600,925
ES: Congreso	1989-11 / 2015-10	131,986	515.57	526.92	360,012
NL: Tweede Kamer	1994-12 / 2015-11	787,879	3396.03	165.57	401,471
UK: House of Commons	1988-11 / 2015-01	1,463,637	5361.31	202.07	1,037,450

Table 1: Domestic plenary debate corpora

(Eng	lish version, other la	018): Dictionary nguages more complex)	
EU polity	EU politics	EU policy	
(eu ec)[1-9]{1,2}	ecb	(cle)sdp	
(european europe's eu/s) constitutional treaty	eci	(common(european) foreign and security polic(ylies)	
(rome maastricht amsterdam nice lisbon) treat(ylies)	ep	(common(european) security and defen(s c)e polic(y ies)	
ec('s){0,1}	european (official(s){0,1} civil servant(s){0,1})		
economic and monetary union	european (politics policy)	dsp	
eec('s){0,1}	european central bank	european ([a-z]* ){0,1}polic(y[ies)	
emu	european commission(er(ers){0,1}	european ([a-z]* )(0,1)(act(s)(0,1)(bill(s)(0,1)(law(s)(0,1)(legislation(s)(0,1)(statute(s)(0,	
eu('s){0,1}	european competenc(eleslies)	european ([a-z]* )(0,1)(aim(s)(0,1)(goal(s)(0,1)(target(s)(0,1)	
euratom('s){0,1}	european council	european ([a-z]* )(0,1)decision(s)(0,1)	
european ([a-z]*){0,1}(integration unification cooperation)		european ([a-z]* )(0.1)directive(s)(0.1)	
european communit(ylies)	european election(s){0,1}	european ([a-z]* )(0,1)engagement(s)(0,1)	
european (economic latomic energy )communit(ylies)	european executive	european ([a-z]* ){0,1}guideline(s){0,1}	
european institutions	european level(s){0,1}	european ([a-z]* )(0.1)(measure(s)(0.1)(action(s)(0.1))	
european project(s){0,1}	european member state(s){0,1}	european ([a-z]*)(0.1)(provision(s)(0.1)(prescription(s)(0.1)	
european treat(ylies)	european parliament	european ([a-z]* ){0,1}(requirement(s){0,1})allowance(s){0,1}	
european union('s){0,1}	european procedure(s){0,1}	european ([a-z]* ){0,1}(standard(s){0,1} norm(s){0,1}	
single european act	european summit(s){0,1}	european ([a-z]* ){0,1}agenda(s){0,1}	
treat(viles) of (romelmaastricht)amsterdaminicellisbon)	mep(s){0,1}	european ([a-z]* )(0,1)budget(s)(0,1)	
treaty establishing a constitution for europe	policy on europe	european ([a-z]* ){0,1}f(u o)nd(s){0,1}	
treaty on (the functioning of the )(0,1)european union	- transferment som	european ([a-z]* )(0,1)programme(s)(0,1)	
to any on the months of the first open and		european (fa-z)* ){0,1}regulation(s){0,1}	
		european ([a-z]* )(0,1)strateg(ylies)	
		european (case-lawliurisprudencellegal)	
		european (single  internal )market(0,1)	
		european [a-z]* union	
		european currenc(y ies)	
		european mandate(s){0,1}	
		police and judicial cooperation in criminal matters	
		single currency	
		stability and growth pact	



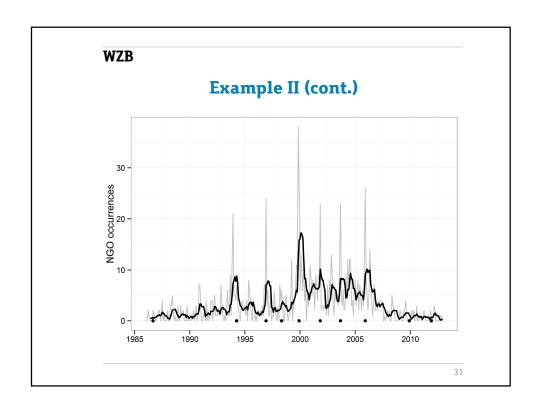


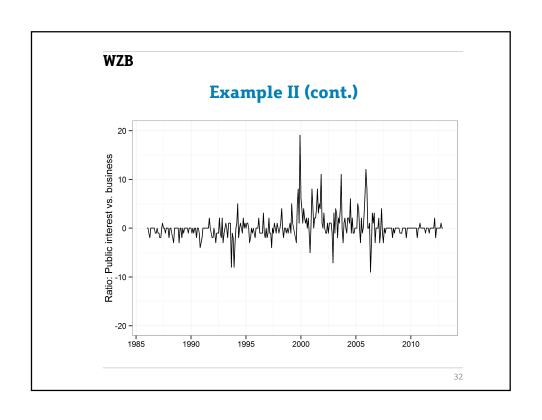
# Example II: NGOs in the public discourse on the WTO (Rauh & Bödeker 2014 mimeo)

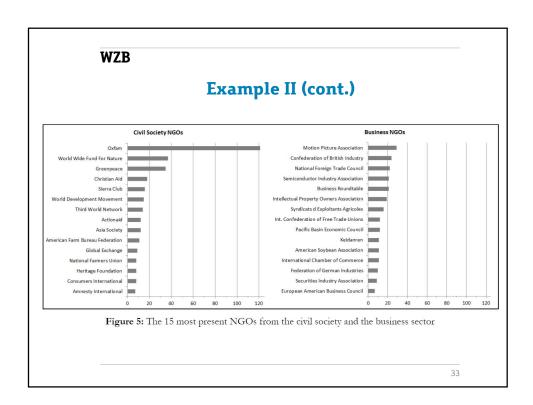
 Question: Which (type of) non-governmental actors participate in the public discourse on the World Trade Organization?

#### Approach

- o Financial Times (UK), Straits Times (S'pore), New York Times (US)
- Download, parse and clean all 11.388 <u>articles</u> from LexisNexis that mention the <u>WTO in headline or lead</u> (1985-2012)
- Generate encompassing <u>list of all transnational NGOs</u> (Sources: WTO stakeholder directory and UN ECOSOC database)
- $\circ~$  Tag and  $\underline{\text{count the occurrence}}\,\text{of each of these NGOs}$  in the articles
- o Manually classify tagged NGOs as 'business' or 'public interest'
- o Aggregate and analyse the data







# Typical dictionary application: Sentiment analysis

- Typical application: Sentiment analyses
  - Do the analysed message convey information positively or negatively (tone)?
  - Sentiment dictionary: List of terms with individual tone scores; usually ranging between -1 (negative) and 1 (positive)
  - Sentiment at document level: rate at which positively or negatively connoted words occur (often: relative to the overall number of terms in document)

# Exemplary sentiment dictionary (Young and Soroka 2011)

Exemplary terms (stemmed) from the Lexicoder Sentiment dictionary

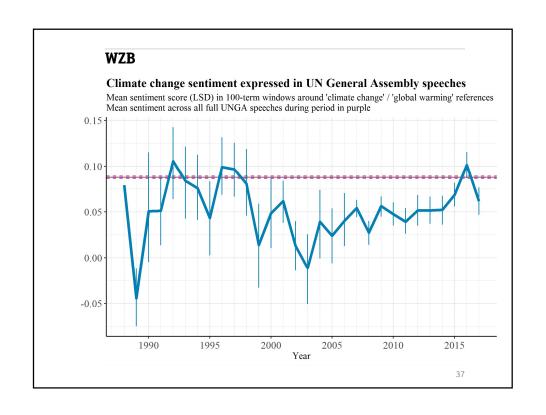
Positive connotation	Negative connotation		
ALLEVIAT*	ABSURD*		
BENEFIT*	BELLIGEREN*		
COOPERAT*	CONFRONT*		
DESERV*	CONTAGIOUS*		
EXCITE*	FALTER*		
FAIR*	HELPLESS*		
OUTSTAND*	IDEOLOGUE*		
PERFECT*	LOSE*		
RESOLV*	NEGLECT*		
USEFUL*	SCANDAL*		
All in all, the LSD has 4,567 unique entries			

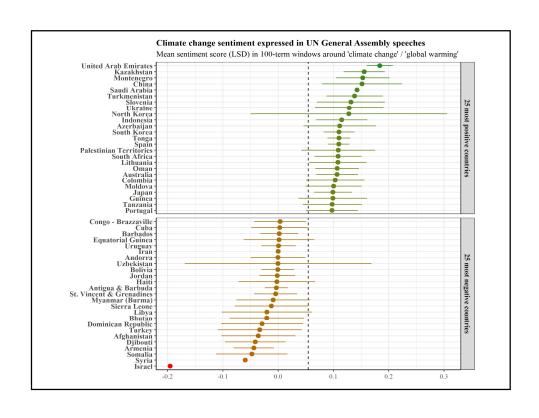
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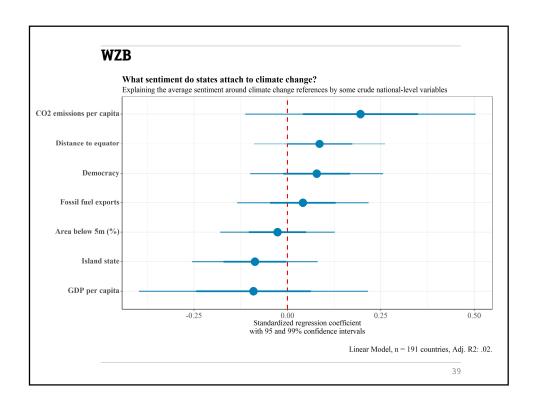
# WZB

# A sentiment analysis applied to our running example

- How positively or negatively do national delegates in the United Nations General assembly speak about climate change?
- ➤ And: Does this meaningfully capture expressed political *positions* on climate change issues?
- Approach
- Apply the Lexicoder sentiment dictionary with the respective functions in the quanteda R package to the corpus created above
- Normalized sentiment score in 100-term window around climate change references

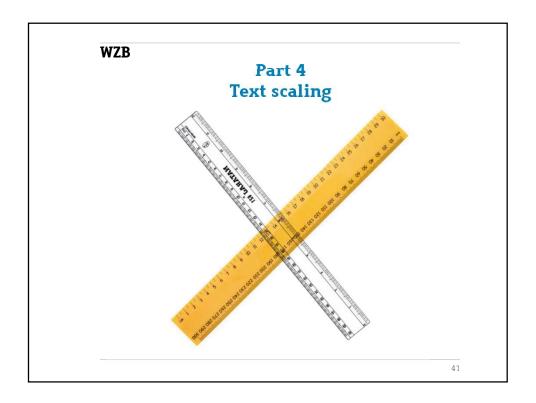






# Pitfalls of dictionary approaches

- Validity of the derived measures not granted
  - Can the theoretical concepts/objects of interest be captured at term/document level?
  - Do term level scores closely align with the typical word usage in the analysed context?
- $\Rightarrow$  Use 'off-the-shelf' term lists developed in other contexts only with extreme caution
- $\Rightarrow$  Ideally: Develop your own dictionaries tailored to your research question
- ⇒ Apply/calculate context-specific baselines
- ⇒ In any case: Validate your results!
  (e.g. against human coders or external data related to your concepts)
- $\Rightarrow$  Validated sentiment dictionary for English political language: Young and Soroka (2001, *PC*)
- $\Rightarrow~$  Validated sentiment dictionary for German political language: Rauh (2018,  $\ensuremath{\textit{\PiP}}\xspace)$



# **Automated scaling of texts**

# - Scaling techniques ...

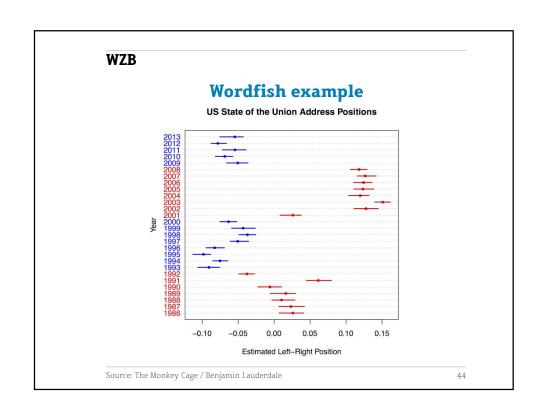
- ... automatically distribute documents across a latent (underlying) scale (dimension)
- $\dots$  are used to infer the position of a document's author
- $\dots$  were mainly developed in studying the ideological positions that drive party manifestos or political speeches (left-right dimension)
- ... are increasingly applied to other questions such as lobbying success

# - Basic idea

Estimate text positions by focussing on language that discriminates most strongly among the texts (i.e. give strong weight to terms that occur very frequently in some texts but only very infrequently in others)

# **Prominent PolSci scaling approaches**

- Unsupervised scaling: Wordfish (Slapin and Proksch 2008)
  - Assumes that there is only exactly one dimension structuring the text corpus!
  - Algorithm weights term frequencies so that that there is a maximum distance between the texts in the corpus
  - o Rare terms influence the results strongly
  - o Resulting positions can only be interpreted relative to each other
  - $\circ \;\;$  Content of the scale has to be interpreted ex-post
- Supervised scaling: Wordscores (Laver, Benoit and Garry 2003)
  - o Researcher supplies reference texts with 'known' values across the latent scale
  - Algorithm retrieves and weights the relative term frequencies in these texts
  - Virgin texts are then positioned on the latent dimension along the weights of the terms they contain

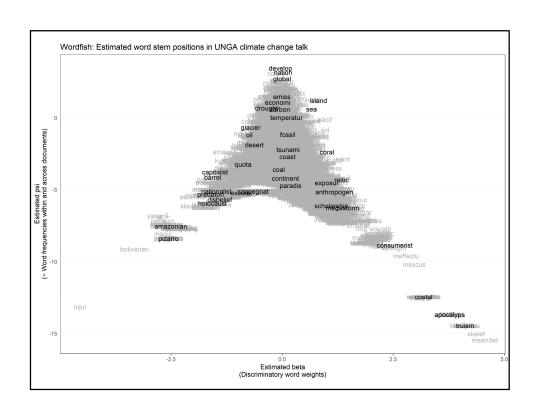


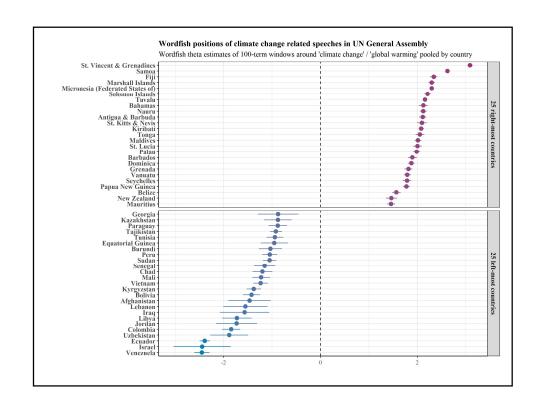
# Applying Wordfish to our running example

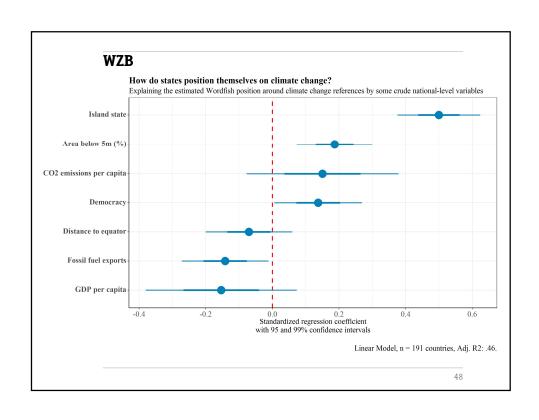
- What differentiates national delegates in the United Nations General Assembly according to the relative frequency of words they use when speaking about climate change?
- ➤ And: Does this meaningfully capture expressed political *positions* on climate change issues?

#### Approach

- ➤ Apply the Wordfish algorithm (as implemented in *quanteda*) to the corpus of 100-term window around climate change references aggregated to country (! pre-processing!)
- > Scrutinize term weights ('betas') and document positions ('thetas')





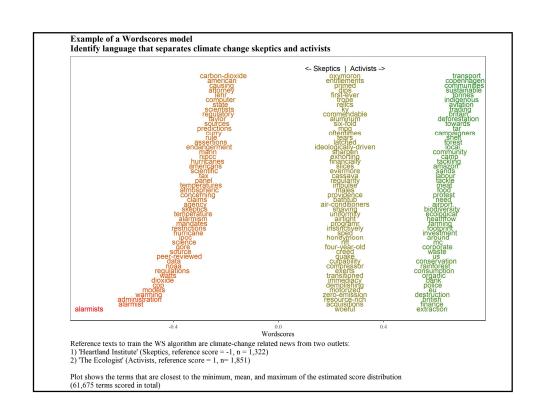


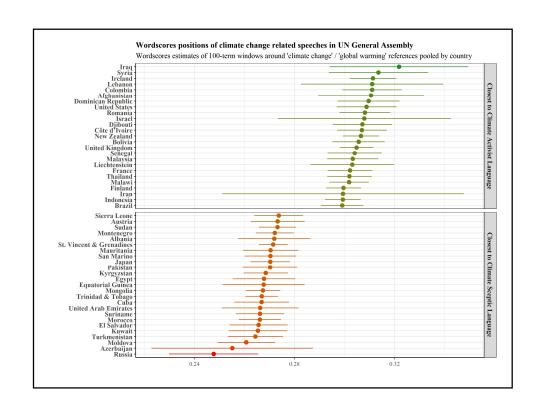
# Applying Wordscores to our running example

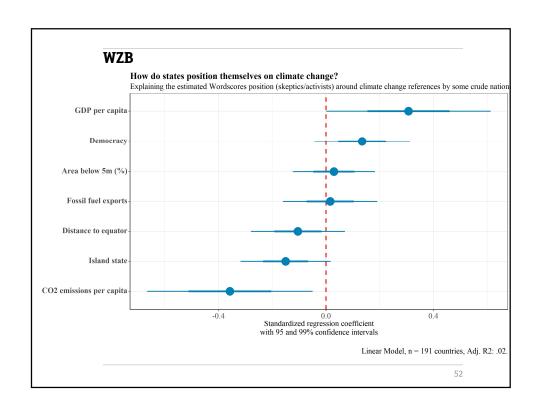
- In how far do speeches of national delegates in the UNGA use language of climate sceptics or climate activists?
- ➤ And: Does this meaningfully capture expressed political *positions* on climate change issues?

# Approach

- Corpus of 3000+ reference texts: scrape climate-change related news (!) from websites of The Heartland Institute (climate change sceptics or deniers; reference score: -1) and The Ecologist (climate activists; +1)
- Train a Wordscores model via quanteda on this corpus and analyze the resulting term weights
- Scale UNGA speeches (pooled by country) along this model and see whether we find something meaningful







# Pitfalls of automated scaling

- Scaling works only:
  - o with documents that are very focussed on the theorized dimension (cf. party manifestos vs. newspaper articles)
  - o if documents come from the same context in which the language is used identically (political speeches vs. news outlets?)
- $\Rightarrow$  Scaling procedures make strong assumptions!
- ⇒ Scaling procedures require particularly careful validation!

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# Part 5 Machine learning and topic models (briefly)

# Supervised machine learning - intuition

# Basic idea of supervised classification

Algorithm 'learns' from (a few) human-coded documents before it automatically classifies (many) 'virgin' texts

# • Achieved along four (iterative) steps:

#### 1. Construct a training and a test set from your documents

- Human coders apply a coding scheme to two subsets of docs (-> session 2)
- o Size depends on doc length, unique language, number of categories etc. but usually a small fraction of the overall corpus is enough

# 2. 'Learn' classifier function from the training set

- o Training documents used to find a statistical function that best predicts the human-coded categories along the document-term frequencies
- o Different algorithms come with different assumptions
- o The RTextTools package implements different algorithms, e.g.

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# Supervised machine learning - intuition

#### 3. Validate the classifier in the test set

- Use the classifier function from the training set to predict the categories of documents in the test set
- o Does you classifier live up to the 'gold standard' of human coding?
- o If precision is insufficient, go back to step 1: Either your coding scheme has to be re-worked, or the training set has to be expanded

#### 4. Classify the 'virgin' texts

- If precision is satisfying, you can in a reliable and valid manner classify all remaining documents of so-far unknown categories
- ⇒ Validation part of the method!
- $\Rightarrow$  Required size of human-coded sets decreases with lesser categories, more discriminatory language and longer documents
- ⇒ 'Representative' samples of training and test documents needed

# Unsupervised learning

# • General idea ....

Algorithm 'learns' both categories and categorization from the distribution of characteristics in the supplied data

# • ... applied to text analysis

- Which words tend to co-occur? Which clusters can be optimized?
   How can documents be distributed over clusters in a statistically optimal way?
- o Researcher does not supply any theoretical categories *a priori* (only abortion criteria, e.g. number of clusters, in some approaches)
- o Results can only be interpreted ex post

#### Validation

- o Assessing semantic validity requires much contextual knowledge!
- o Models not generalizable beyond the data and parameters supplied!

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## **WZB**

# A prominent unsupervised approach: *Topic models* (e.g. Blei 2012)

#### Typical application

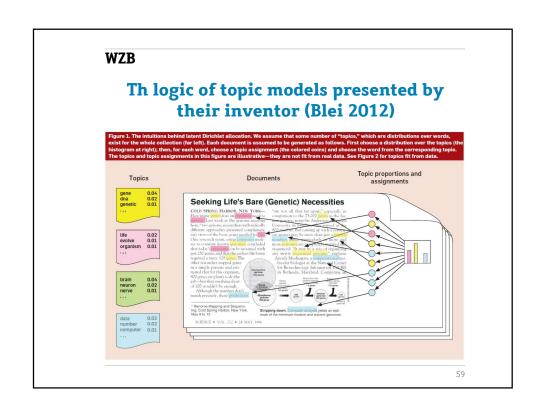
Identification and distribution of abstract 'topics in large amounts of 'documents' without prior knowledge/assumptions on these topics

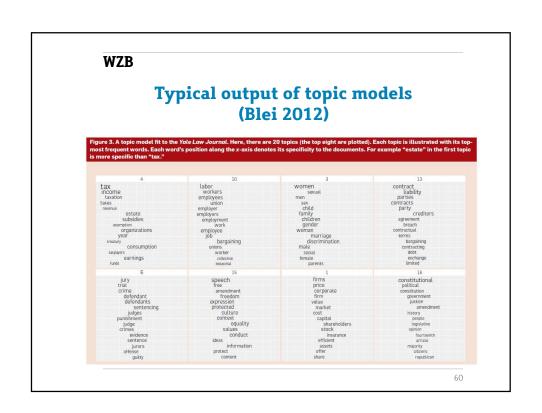
#### Assumptions

- o Topics are defined by frequency distributions of co-occurring terms
- Text were generated by firstly choosing topic composition (possibly several per text) and only secondly by a respective choice of words

# Estimation

- Algorithm reverse-engineers this assumed text creation process by asking: Which latent topic distribution would explain the observed word frequency distribution best?
- o Cluster-analysis on term level, probabilistic distribution of documents





# Pitfalls of topic models

- Caution!
- o High interpretation demand after the analysis!
- o Results are not very robust and strongly depend on the specific data set and model parameters (seed and number of topics)
- o What exactly is a topic (cf. "frame", "issue", "narrative"; "event")?
- ⇒ Useful tool to explore very large collections and to narrow down more targeted samples
- ⇒ Systematic analysis and especially comparisons across topics only with greatest caution (robustness and model fit of topic models is a current research frontier).

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## **WZB**

# **Outlook and conclusions**



# What we could not speak about...

#### Wort vector models

Representation of words in high-dimensional spaces allows analysing proximity of concepts and evolution of narratives over time ...

# Text similarity / plagiarism measures ...

Analysing changes of word order e.g. highly useful to study consecutive drafts of policies, treaties, etc (e.g. Rauh, 2018) ...

# Part-of-speech tagging and grammatical parsing

Retaining grammatical structure (contrast to bags of words) allows more targeted study of subject-object relations (e.g. predicting conflict intensity from newswires, Schrodt 2011)...

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# WZB

# Promises and pitfalls of automated content analyses

# + A more complete and reliable analysis of social phenomena

- o Analysis of very large document sets achievable at low cost
- o Reduced / removed sampling bias

# +/- Human resources remain significant

 Dictionary development, coding of reference texts and especially validation requires intense human engagement

# - Context dependency more pronounced

o Quantitative representations of language cannot abstract from varying contexts (human coders can)

#### Reliability is partially traded against validity

 Power of automated analyses declines quickly with the complexity of theoretical concepts

# **Conclusions**

- Automated text analyses are a powerful, yet not a definitive tool for content analysis in the Political and Social Sciences
- The computer allows us to digest larger amounts of information, uncovers patterns on much more aggregated levels, but <u>interpretation</u>, <u>contextualisation</u>, and <u>validation</u> remain <u>key responsibility of the researcher!</u>

# Thank you for your attention!

Slides and tutorials available at www.christian-rauh.eu/teaching